

### **Important Announcement from Short's Travel Management**

Starting **December 1, 2015**, Short's Travel will begin disabling access to Short's Travel Online (STO) from browsers that are not supported by SSL versions TLS 1.1 & TLS 1.2. Short's Travel participates in the Payment Card Industry (PCI) Data Security Standard to provide travelers with a reliable and secure connection to their system. In order for users to continue to access Short's Travel Online (STO) on December 1, they must be on an approved operating system (O/S) and browser with the proper settings. The chart below shows the O/S and Browsers that support TLS 1.1 and TLS 1.2.

Operating System / Browser Version	Support TLS 1.1/1.2
All Windows O/S using last 9 versions of FireFox	YES
All Windows O/S using last 9 versions of Opera	YES
All Windows 7 & 8 using last 4 versions of Internet Explorer	YES
All Windows Vista using Internet Explorer	NO
All Windows XP using Internet Explorer	NO
All Mac O/S using the last 2 versions of Safari	YES

Only Windows Vista and XP System users that use Internet Explorer as their browsers will not have the ability to support TLS 1.1 & 1.2.

If you are using one of the supported OS/Browsers listed above and cannot access the Short's Travel Online system after the change, please follow the instructions below for the appropriate browser:

#### **Internet Explorer:**

1. Open Internet Explorer
2. Press ALT + T, then select "Internet Options".
3. Select the "Advanced" tab.
4. Scroll down to the "Security" section.
5. Locate and check "Use TLS 1.1 and TLS 1.2".
6. Then, press the "OK" button.

#### **Google Chrome:**

1. Open Google Chrome
2. Click Alt F and select "Settings".
3. Scroll down and select "Show advanced settings..."
4. Scroll down to the Network section and click on "Change proxy settings..."
5. Select the "Advanced" tab.
6. Scroll down to the "Security" section.
7. Locate and check "Use TLS 1.1 and TLS 1.2".
8. Then, press the "OK" button.

**Firefox:**

1. Open Firefox
2. Type in "about:config" in the URL bar and press Enter
3. Scroll down to "security.tls.version.max" and press enter
4. Set the value to 3
5. Then, press the "OK" button.

**Opera:**

1. Open Opera
2. Click Ctrl+F12
3. Click on "Security"
4. Click on "Security Protocols..."
5. Check on "Enable TLS 1.1 & TLS 1.2"
6. Press the "OK" button.
7. Then, press the "OK" button.

**Safari:**

1. There are no options for enabling SSL protocols. If you are using Safari version 7 or greater, TLS 1.1 & 1.2 are automatically enabled.